SUPPORT@CEDCOMMERCE.COM

[Vendor Vacation Addon]

Vendor Vacation is an addon for CedCommerce Multi-Vendor Marketplace and is developed in Magento 2 extension which allows the vendors to go on a vacation and keep his/her shop either on maintenance mode or disable the products of his/her shop for a certain period of time so as not to degrade his/her sale while he/she is on vacation.

Vendor Vacation Addon

User Manual

Version - **2.0**

Contents

Overview

Vendor Vacation is an addon for CedCommerce Multi-Vendor Marketplace and is developed in Magento 2 which allows the vendors to go on a vacation and keep his/her shop on maintenance for a certain period of time so as not to degrade his/her sale while he/she is on vacation and also display a message to his/her customers while he/she is on vacation.
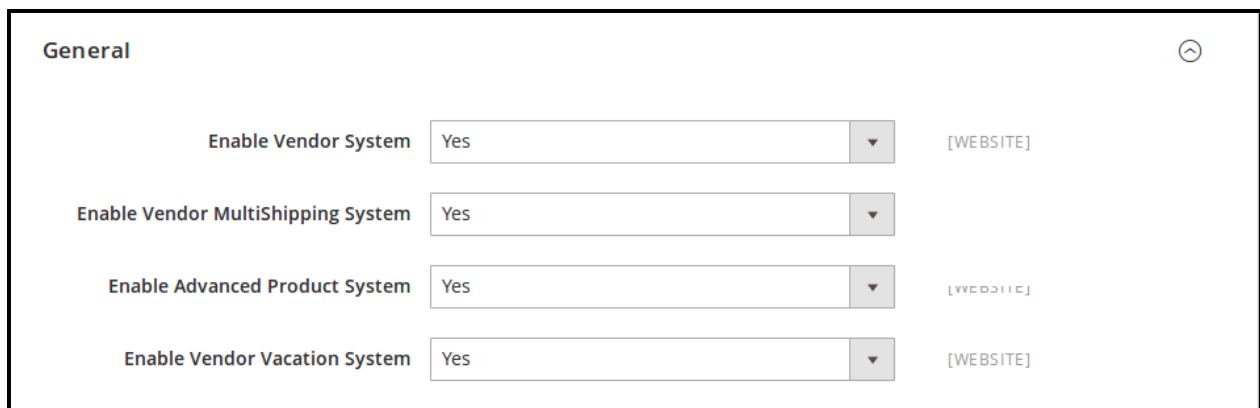
The vendor can choose three options while going for a vacation:-
- **Disable** (the products of his shop are not visible to the customers).
- **Enable but not be sold** (the products will be visible but cannot be purchased).
- **Can buy** (the products can be purchased but they will be delivered only after the vendor vacation is over).

The admin will have the list of vendors on vacation but cannot edit or delete the vendors, nor can he/she send a vendor on vacation at his own will.

Enable/Disable Vendor Vacation

To enable the Vendor Vacation Addon, go to **Marketplace > Vendor Configuration** and select "Yes" in the "**Enable Vendor Vacation Addon**" dropdown and click on "Save Config" button to save the configuration settings. Selecting "No" will disable the Vendor Vacation Addon and it features won't show up on frontend.

Vendors on Vacation

To open the "Vendors on Vacation" page in the admin panel **Marketplace > Vendors on Vacations** should be selected. A page having the grid containing the necessary details of the vendors on vacation will be displayed.

The notification message along-with the count of the numbers of vendors on vacation, gets displayed every-time a vendor goes on vacation.

The admin won't be able to edit the vendors or purposely send a vendor on vacation but can only view the list of vendors that are on vacation.

Moreover, the vendors whose vacation period is over will be automatically removed from the list. Only the ones whose vacation period is active will be displayed in the list.

If the vendor does not set his status to "**Inactive**" after his vacation period is over, then automatically his status will be set to "Inactive" and his shop will be opened after that period.

Turn On Vacation Settings

The vendor can turn on vacation settings from his vendor panel at frontend by logging into his account and selecting "**Vacation Settings**" from the left navigation menu.

i.   Status

This can be set as "Active", if the vendor has to go on vacation and as "Inactive", otherwise.

ii.   Message on Vacation

This field includes the message that needs to be displayed at the vendor shop page and along-with the products as well. The message to be included here can be any kind of descriptive message which the vendor wants his customers to see while he's on vacation.

iii.   Vacation From

The date from which the vendor will be on leave has to be entered here.

iv.   Vacation To

The date till which the vendor will be on vacation has to be entered here.
The "From Date" and "To Date" specify the time period of the vacation of the vendor.
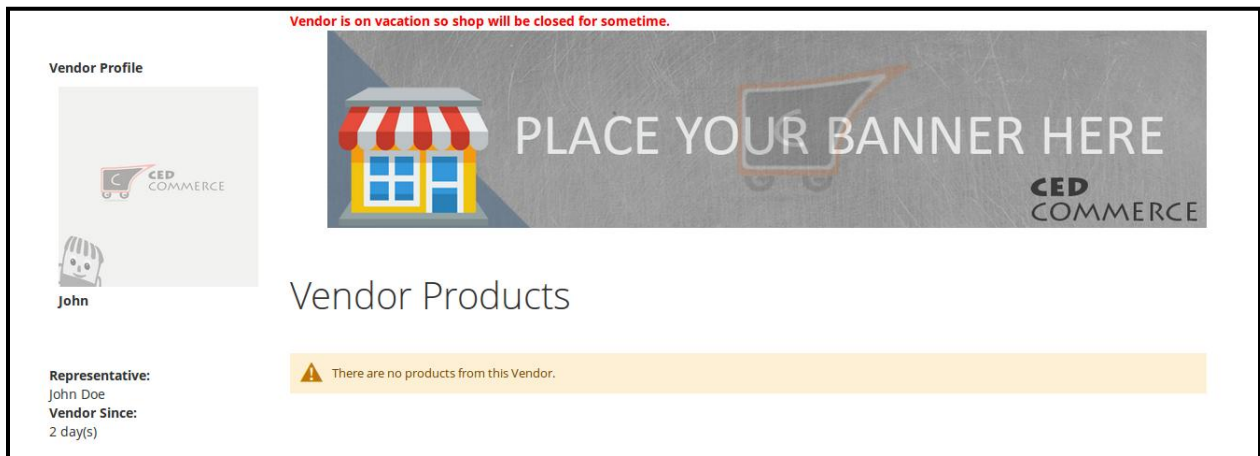
v.   Shop Orders

The vendor can select the status of his shop as:-

i.   Disable

The vendor can disable his shop while he's on vacation. This will disable all the products of his shop and the customers cannot see any of the products of his shop till the time he is on vacation.

ii.   Enable but not be sold

This option will allow the customers to view the products of the vendor but cannot add them to cart i.e. the customer cannot purchase the products of the vendor till the time he's on vacation.

iii.   Can buy

Choosing this option will allow the customers not only to see the products of vendor's shop but also to add them to cart, but, these products will be delivered to the customers only after the vendor is back from his vacation. On selecting this option, a mail will be sent to the customers after they place the order.

After all the settings are being made, the "**Submit**" button should be clicked so as to save the Vacation Settings.

If a vendor never returns from his vacation within the specified period then his shop will automatically get enabled after his vacation time limit is over.

Support

If you need support or have questions directly related to Vendor Vacation Addon, please use our Online Message Form to contact our support team or send us an email at support@cedcommerce.com

Best Regards,

CedCommerce Team